

Press Release



eWON sa releases Talk2M Pro, Internet access to machines... anywhere, any time.

Together with the eWON range of industrial modem-routers, Talk2M Pro sheds new light on Internet remote access and maintenance, being compliant with a wide range of Modbus RTU or TCP devices. With Talk2M Pro, machine builders and systems integrators can connect to their remote machine or site from anywhere, at any time, with a single click. The secure Talk2M Pro connection offers powerful multi-user, multi-access features and guarantees 99,6% total service availability. By cutting down travel expenses and emergency call-outs, Talk2M Pro is an essential process for an efficient and cost-effective service organization.

May 2009, Braine-l'Alleud, Belgium - eWON sa, a leading manufacturer of Industrial M2M routers, is pleased to announce the release of Talk2M Pro, a smart new Internet-based remote access solution.

When a problem arises or strange behaviour occurs in a machine controlled by a PLC, it is often difficult or even impossible to correct the problem if it cannot be reproduced by the service staff. In the worst case scenario, initial diagnosis is made over the phone. But most often, on-site service is necessary to identify the problem.

By connecting the machines to the Internet with an eWON, Talk2M Pro makes it possible to identify and solve complex problems with one click of the mouse. Talk2M Pro allows the maintenance engineer to pinpoint problems in automated devices quickly without interfering with their operation. By targeting PLC, Talk2M Pro achieves full compatibility with a wide range of automated devices and machines.

"Customers demand fast and accurate support on a global basis as well as new, proactive means of maintenance to avoid interruptions in production. With Talk2M Pro, machine builders and systems integrators can connect to their machine or site from anywhere, at any time, with a single click" says Serge Bassem, CEO of eWON sa.



To achieve this, Talk2M Pro provides a powerful user interface offering multi-user, multi-access features with rights management. The service staff can establish a remote, secure VPN connection to the machine faster and more easily than ever before.

By cutting down travel expenses and emergency call-outs, Talk2M Pro is an essential process for an efficient and cost-effective service organization. Added-value services provided by Talk2M Pro include the creation of service revenues and the improvement of product management, allowing machine builders and systems integrators to demonstrate value to their customers.

“Whether you are an R&D engineer, a system integrator or a Machine Builder, it is clear that Talk2M Pro is always right there at your service 24/7” adds Bassem.

About eWON

eWON sa, part of the ACT'L group, is a Belgian electronics company manufacturing the eWON product line. Since its launch in 2001, eWON has become a worldwide market challenger for intelligent Ethernet gateways and industrial IP routers. Thanks to growing market recognition, the eWON concept has become the reference and a quality standard for every major company in the industry.

More info on www.talk2m.com

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